# Kimberly Lakenen

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#### **EDUCATION**

University of Wisconsin- River Falls | Bachelor of Science in Marketing Communications Century College | Associate of Arts in Liberal Arts | Certificates in Marketing and Entrepreneurship

#### **EXPERIENCE**

## Guest Service Specialist Casual

May 2022- Present

Lakeview Hospital | Stillwater, MN

- Greet patients, guests, and contractors at the front door and guide them to their destination.
- I handle the switchboard, ensuring the flow of 24-hour communications by processing calls throughout the hospital.

## Social Media Manager

Jun. 2022- Aug. 2022

Iron Diamond Media | Blaine, MN

- Managed all social media platforms for the seven publications owned by Iron Diamond Media, including Minnesota Bride, Wisconsin Bride, Nebraska Wedding Day, Oregon Bride, Seattle Bride, and California Wedding Day.
- Attended award shows, promotional events, and member events to promote them live on social media.
- Wrote copy for all social media posts across multiple platforms, changing style and tone as needed.
- Wrote online pieces about these events to promote their success and encourage attendance at future ones.

## Copywriting Intern

Aug. 2021- Jun. 2022

Iron Diamond Media | Blaine, MN

- Published digital content and print pieces for Minnesota Bride, Wisconsin Bride, and Nebraska Wedding Day based on styled shoots, business interviews, real weddings, and more.
- Researched and followed up with vendors to fact-check pieces according to AP style writing.
- Learned about and played a part in every step of the editorial process to take the magazines from digital to print.

## Owner/ Wedding Coordinator

Nov. 2018 - Present

It's the Little Things Events MN | Cottage Grove, MN

- Work with clients and their vendors to create a timeline and detailed plan for their event.
- Coordinate with vendors to ensure the timeline is executed in a timely manner on the event date.
- Handle business plan, website design, bookkeeping, social media, and marketing for the brand.

#### ADDITIONAL EXPERIENCE

• Freelance Social Media Manager, Furber Farm | Cottage Grove, MN

Feb. 2020- Jun. 2022

• Guest Services Representative, Holiday Inn | St. Cloud + Lake Elmo, MN

Jan. 2016- Dec. 2018

• IT Specialist, Army National Guard | Little Falls, MN

Nov. 2014- Mar. 2020

### **SKILLS**

Microsoft Office Suite | Hootsuite | Wordpress | Wix | Adobe Creative Cloud | Canva | Mailchimp | Social Media Platforms

#### **ABILITIES**

Bilingual (Spanish) | Attention to Detail | Adaptable | Creative | Problem Solving | Public Speaking | Leadership